

NORTH PENN WATER AUTHORITY

300 FORTY FOOT ROAD
LANSDALE, PA 19446

TEL: 215-855-3617
FAX: 215-855-2756
www.npwa.org



NOTICE OF WATER METER UPGRADE PROGRAM

Dear North Penn Water Authority Customer:

North Penn Water Authority is beginning a water meter replacement program to ensure accurate measurement of water consumption in the water system. Your cooperation is necessary to complete the project. It is mandatory for all water customers of North Penn Water Authority whose meter is 20 years or older to have this upgrade. RIO Supply, Inc. is the contractor that will serve as the water meter replacement program coordinator. The installation of the water meters will be done by Lenegan Plumbing and Heating, LLC. There is no cost to you, as the end user, for the new water meter or its installation.

The water meter replacement program does require entry into your residence or business, so appointments with the meter installers, Lenegan Plumbing and Heating, LLC, will be required. **It is important that you call the telephone number below to set up your appointment as soon as possible.** This upgrade will involve approximately 15-20 minutes access to your property. The installers from Lenegan Plumbing and Heating, LLC will have work identification badges approved by the Authority that include NPWA's logo and will be wearing a Lenegan Plumbing and Heating uniform. Please ensure that your water meter is accessible.

Because we are aware that some customers in this area have received unauthorized contacts, alleging to be representing NPWA, it is vitally important you confirm that the person contacting you is either an NPWA or Lenegan employee. The best way to do that for this water meter upgrade is by scheduling the appointment yourself by phone or on the website at www.ocnjplumber.com. The contact number is:

1-855-892-3830.

**IF YOU RECEIVE THIS NOTICE, YOUR METER MUST BE REPLACED.
PLEASE CALL TODAY. THANK YOU!**

North Penn Water Authority
Customer Service Department